# **3Community Engagement**

Incentives & Initiatives. Terms & Conditions.

Incentive One: "Christmas Cheer"

#### Dates:

- The winners of the 'Christmas Cheer' incentive will be chosen based on member activity on 3Community between the 1st December and 31st December 2021 inclusive.
- Winners will be announced on the 3Community before the end of January 2022.
- There will be 4 winners in total.
- The prize will be one pair of tickets per each winner to a specified event held in the 3Arena in 2022.

# Exchanging / Gifting:

- If you win tickets as part of this incentive, and you wish to exchange your tickets with another winner in the same incentive, you may do so as long as both winners agree. Other than as set out in these terms, tickets comprising prizes are otherwise non-transferable.
- Exchanging tickets with winners from other incentives, or recipients of any other rewards will not be permitted.
- If you win tickets as part of this incentive, and you are unable to attend the specified event, or for any reason are unable to accept the tickets, you may nominate another \*active 3Community member to receive the tickets as a gift instead.
- Where you are exchanging with or gifting tickets to other \*active members you must inform 3Community Moderators of your decision at least 20 working days before the event takes place so that the proper arrangements can be made.

\*Active members are those who are fully registered with 3Community, are email validated, and have posted at least once on 3Community in the last 90 days.

To be in with a chance of winning here is what you need to do:

1. Be a member of 3Community

And

2. Read 3Community content, E.g. questions other members are posting, as well as any articles / blogs on 3Community.

Or

3. Comment or reply to other members posts or to any 3Community content.

Or

4. Leave a LIKE on someone else's comment / reply.

Or

5. Mark a response as the 'accepted solution' where it helped you resolve your query.

# **Incentive Two: "Happy New Years"**

#### Dates:

- The winners of the 'Happy New Years' incentive will be chosen based on member activity on 3Community between the 1st January and 31st January 2022 inclusive.
- Winners will be announced on the 3Community before the end of February 2022.
- There will be 4 winners in total.
- The prize will be one pair of tickets per winner to a specified event held in the 3Arena in 2022.

### Exchanging / Gifting:

- If you win tickets as part of this incentive, and you wish to exchange your tickets with another winner in the same incentive, you may do so as long as both winners agree. Other than as set out in these terms, tickets comprising prizes are otherwise non-transferable.
- Exchanging tickets with winners from other incentives, or recipients of any other rewards will not be permitted.
- If you win tickets as part of this incentive, and you are unable to attend the specified event, or for any reason are unable to accept the tickets, you may nominate another \*active 3Community member to receive the tickets as a gift instead.
- Where you are exchanging with or gifting tickets to other \*active members you must inform 3Community Moderators of your decision at least 20 working days before the event takes place so that the proper arrangements can be made.

\*Active members are those who are fully registered with 3Community, are email validated, and have posted at least once on 3Community in the last 90 days.

To be in with a chance of winning here is what you need to do:

1. Be a member of 3Community

And

2. Submit an Idea on the 3Community Ideas Board.

Or

3. Comment on any of the other ideas posted on the 3Community Ideas Board by other members.

Or

4. Join the 'Everything 3Plus' Group Hub. Then ask a question in the Q&A section.

Or

5. Join the 'Everything 3Plus' Group Hub. Then leave an answer or a comment on any other questions in the Q&A section.

#### Most Valued Members reward initiative.

"Most valued members" is a reward initiative. The 3Community Manager is proactively offering this reward to the 3Community members he has deemed "most valued" during the specified timeframe.

\* The term "Most valued members" is used to describe those who the Community Manager has deemed as being of most value to other members of the 3Community within the specified timeframe. It is a recognition of long-standing engagement by those members and the recipients are identified by having demonstrated outstanding contributions in 1 or more area. Areas of contribution may vary.

#### Dates:

- The recipient of the 'most valued members' reward is chosen based on member activity within specified time frames.
- Recipients are announced on the 3Community as and when the Community Manager deems necessary, and the Community Manager's decision is final.
- The number of winners may vary.
- The rewards may vary.

## Exchanging / Gifting:

- If you wish to exchange your reward with any other recipient within the same reward initiative, you may do so as long as both recipients agree. Other than as set out in these terms, tickets comprising prizes are otherwise non-transferable.
- Exchanging rewards with recipients of any other reward initiative or incentive will not be permitted.
- If you win tickets as part of this reward, and you are unable to attend a specified event, or for any reason are unable to accept the tickets, you may nominate another \*active 3Community member to receive the tickets as a gift instead.
- Where you are exchanging with or gifting tickets to other active members you must inform 3Community Moderators of your decision at least 20 working days before the event takes place so that the proper arrangements can be made.

A 3Community Moderator may contact recipients via Private Message (PM) within the 3Community to let them know which events are available to choose from if and when a choice is being offered as part of the reward. Note: the allocation of ticket choices will be on a first come first served basis so recipients should make every effort to reply to the PM with their choices as promptly as possible.

#### In General:

Three reserves the right to withdraw the reward / prize either generally or in respect of any particular member at any time and to vary or amend any element of the initiative / incentive at any time without further notice and to cancel or withhold any rewards or prizes without further notice.

The Terms & Conditions in regard to any 3Community incentive / initiative are in addition to the <u>3Community Terms & Conditions</u> as posted on Three.ie. When referencing 3Plus these terms and conditions are also in addition to the <u>3Plus Terms and Conditions</u> as posted on three.ie.

Recipients / Winners must reply via PM on 3Community to accept rewards / prizes within 20 working days of notification having been sent via PM, or otherwise posted publicly on 3Community or Three.ie. Where a reply has not been received within that time Three reserves the right to withhold the prize or reward and may provide the reward / prize to another community member or to reallocate it to any other initiative / incentive / promotion / competition as we see fit.