

3Community: 'UX Group Survey' Competition terms

The Three Ireland (Hutchison) Limited, 3Community **"UX Group Survey"** Competition (the "Competition") is open from Monday 10th April 2023 until 5pm on Wednesday 26th April 2023 (the "Competition Dates").

The competition celebrates the introduction of a new User Experience Group Hub (the "UX Group") on 3Community.

The Prize is one set of tickets for Post Malone in the 3Arena on Tuesday 9th May 2023.

Eligibility Criteria:

1. This Competition is open to Republic of Ireland residents, excluding employees of Three Ireland (Hutchison) Limited and Three Ireland Services (Hutchison) Limited, or any of their subsidiary companies, their families, agents or anyone else connected with this Competition. Entrants must be over 18 and must be registered as members of 3Community. They must enter by fully completing and submitting the UX survey shared the UX Group. The winner will be the 30th 3Community member to submit the survey. Three reserves the right to verify the eligibility of entrants. Three may require such information as it considers reasonably necessary for the purpose of verifying the eligibility of an entry and the Prize may be withheld until and unless Three is satisfied with the verification. Only one entry per person is allowed. Entries not complying with these terms and conditions will be invalid.
2. Members must provide their email address as part of their survey response. And the email address provided must match the email address that exists in the 'personal settings' area of their 3Community user profile in order to validate membership.
3. There is no cost of entry to the Competition.
4. Employees of Three are not eligible to enter.
5. Only one entry per person per competition will be accepted.
6. Prizes are non-negotiable, non-transferable, and non-refundable.
7. You agree not to post someone else's private or confidential information without permission or do anything that violates someone else's rights, including their privacy or intellectual property rights.

8. Winner will be announced on Friday 28th April. Prize winners will be notified via 3Community.
9. There is one Prize as follows: 2 x tickets to see **POST MALONE** in the 3Arena on Tuesday 9th May 2023. Tickets are to be collected at the “3 Concierge desk” at the 3Arena venue on the event date. (click this link for more details: <https://3arena.ie/plan-your-visit/getting-here>)

The event date is correct at time of Competition launch and we will not be offering alternative dates if the above is rescheduled. All events are subject to change / cancellation without notice from Three as a result of changes by either act / venue. All other costs are excluded, including but not limited to travel and accommodation for any Prizes comprising events set out above.

Further General Terms and Conditions

The Competition runs during the Competition Dates set out above. Entries received after the Closing Date and time will not be entered into the Competition. The instructions provided at the point of entry form part of the terms and conditions of this Competition and in the event of a conflict, these terms & conditions take precedence.

The winner will be notified via 3Community Private Message. The Prize is awarded conditionally upon acceptance and if a winner is unable to be contacted after a reasonable period or if any Prize is unclaimed or declined within a reasonable period (in all cases determined by Three at its absolute discretion), the Prize shall be deemed as unclaimed or unaccepted and another entrant may be awarded the Prize at Three's discretion. Three will not be responsible for any inability of a Prize winner to take up or claim the specified Prize. Unless otherwise expressly stated, where the Prize requires attendance at a specific venue, the winner and any permitted companions will be solely responsible for travel to and from the venue and all other expenses as well as monitoring the event scheduling in case of change or cancellation. Three assumes no responsibility and is not liable for any costs, charges or expenses which winners may be required to pay at any time in connection with a Prize. Any additional terms of entry specified by the venue will also apply. Three reserves the right to provide substitute Prize(s) of similar value should the specified Prize(s) become unavailable for whatever reason. Cash or credit alternatives may be offered at Three's sole and exclusive discretion. None of the Prizes are transferable. Events may occasionally be cancelled for reasons outside Three's control. Three will endeavour to update winners with relevant information but cannot issue refunds for texts sent or calls made before this occurs (where applicable). Three will not be liable for any change of date or venue or cancellation of any event. Additional

terms and conditions may apply in respect of any given Prize(s). Where devices constitute Prizes, these may be subject to colour availability and colour will be at Three's discretion. Where vouchers constitute Prizes, these are subject to terms and can be redeemed in limited outlets. Three accepts no liability for expired vouchers. Three accepts no responsibility for incorrectly completed, incomplete, lost or delayed entries, notices, acceptances, tickets or other documents related to the Prize(s). In respect of a Prize all conditions, terms, warranties, and representations whether express or implied by law in relation to the provision of the Prize are excluded to the fullest extent permitted by law. In the event of fraud, abuse, and/or an error affecting the proper operation of this Competition, including the allocation of more Prizes than are available, Three reserves the right to: end or suspend the Competition; amend these terms & conditions; declare void the notification of winner(s); and/or to allocate available Prizes by conducting a simple draw from all wrongly allocated winners. If any part of these provisions are held by a court of competent jurisdiction to be illegal or unenforceable, the validity or enforceability of the remainder of these provisions shall not be affected and such provision shall be deemed modified to the minimum extent necessary to make such provision consistent with applicable law and, in its modified form, such provision shall then be enforceable and enforced. Three's decision is final, and no correspondence will be entered into. Three reserves the right to suspend, cancel or amend the Competition and/or review and revise these terms and conditions at any time without giving prior notice and by continuing to take part in the Competition subsequent to any revision of these terms and conditions, entrants shall be deemed to have agreed to any such new or amended terms. This Competition is governed by Irish Law and is subject to the exclusive jurisdiction of the Irish courts. The promoter and data controller of this Competition is Three Ireland (Hutchison) Limited, 28-29 Sir John Rogerson's Quay, Dublin 2.

Privacy Notice

In addition to all recommendations made on 3Community Rules and Guidelines, Personal data provided by you in connection with this Competition will be treated in accordance with the Three privacy notice available at <https://www.three.ie/legal/privacy/privacy-notice.html>. Please also note the following: (a) Entrants' data will be collected, stored and processed solely for the purposes of administering and assessing this Competition and will be stored for no longer than is reasonably necessary for those purposes (b) Where any personal data submitted by you relates to a third party, it is your responsibility to obtain and maintain the consent of the individual to whom the personal data relates; (c) The winner(s) may be required to participate in publicity connected with this Competition and it is a condition of entry that the winner(s) agree to their winning entry, name and county of residence being made publicly available; (d) The data you provide in connection with this Competition (including personal data) may be shared with and processed by the following categories of third

party service providers: PR and social media advisors, customer service providers and other third parties that assist Three with launching, promoting and running competitions; and depending on the nature of the prize offered for a competition (e.g. event tickets or merchandise), third parties that administer that prize (e.g. the event holder or merchandise owner) shall have the right to use the image submitted by you for promotional purposes, including on social media. You consent and, where relevant, shall procure that other individual(s) you enter into a competition or that share in any prize you receive consent to: (i) Three sharing this data with relevant third-party service providers; and (ii) to the transfer of data outside Ireland to any country where we engage such service providers. Entrants may not submit any defamatory, obscene, threatening, or illegal material or any material which infringes the rights, privacy or otherwise, of any person or group of persons.

In General:

Three reserves the right to withdraw the reward / prize either generally or in respect of any particular member at any time and to vary or amend any element of the initiative / incentive at any time without further notice and to cancel or withhold any rewards or prizes without further notice. Three withholds the right to announce the winner's 3Community Profile names before / during / after the Competition end date on any of its platforms and without contact of winners. This includes, 3Community, Three.ie, 3Plus and all related social media accounts. The Terms and Conditions in regard to any 3Community incentive / initiative are in addition to the 3Community Terms & Conditions as posted on Three.ie. When referencing 3Plus these terms and conditions are also in addition to the 3Plus Terms and Conditions as posted on three.ie. Recipients / Winners must reply to moderators via Private Message (PM) on 3Community to accept rewards / prizes within 14 calendar days of notification having been sent via PM, or otherwise posted publicly on 3Community or Three.ie. Where a reply has not been received within that time Three reserves the right to withhold the prize or reward and may provide the reward / prize to another community member or to reallocate it to any other initiative / incentive / promotion / competition as we see fit.